

Privacy Policy

Updated 7th September 2023

TechEdology Ltd is a private limited company registered in England with the Head Office at Unit 4, Fordbrook Business Centre, Marlborough Road, Pewsey, Wiltshire, SN9 5NU.

Our registered office is 9 Bailey Close, Pewsey, Wiltshire, UK and the company registration number is 08234244.

TechEdology LLC is a limited liability company organized under the laws of the State of Florida, US.

The registered office is 4600 140th Avenue North, Suite 180, Clearwater, FL 33762, US and company number is L23000397455.

TechEdology LLC, is a wholly owned subsidiary of TechEdology Ltd.

TechEdology is the publisher of Inspiration and Rainforest Coding products, as well as the Event Organiser for the TechEdology events.

KEY DATA PROTECTION FACT;

- Our UK ICO (Information Commission Office) registration number is ZA045900.
- For queries relating to data protection, your contact is Reeza Awoodun, a company director of TechEdology - reeza.awoodun@techedology.com

Brands, products and services marketed, distributed, organised and managed by TechEdology.

- Inspiration product range
- Rainforest Coding
- TechEdology events

TechEdology websites:

- techedology.com
- inspiration-at.com & online.inspiration-rd.com
- rainforest.co & playrainforestcoding.com

- ateconference.com

Terms of Use

By signing up for any of our services, purchasing a product from us or visiting any one of our websites, you are agreeing that we may collect and use your data, as outlined in this Privacy Policy.

The details of this policy may vary from time to time as we seek ever more ways to:

- Improve our security
- Change where your data is stored
- Change what types of personal data we store
- Make a change to a third party data processor

These will be reflected by changes on this page. You can see when this Privacy Policy was last updated by checking the updated date displayed at the top of this Privacy Policy.

What do we collect?

To enable us to provide you with the products and services you and your organisation signs up to or purchases; and to communicate with you; we request, store and process specific personal data relating to you.

It is impractical in most circumstances for you to remain anonymous, and we may not be able to interact with you, provide access to any of the products and services or answer any enquiry if we are not able to identify you or collect your personal information.

We may obtain this directly from you or from other users within your organisation voluntarily by filling in forms on our site, or by corresponding with us via phone, email or otherwise.

This includes information that you provide when you register an account with us directly or via a reseller agent, renew, use our services, enter a competition or survey, subscribe to marketing communications from us, and/or submit enquiries to us.

For marketing purpose we may collect your personal data where the processing is in our legitimate interests or where we have implicit consent to contact you, which is not overridden by your data protection interests or fundamental rights and freedoms.

You can however withdraw your consent to receive marketing material at any time.

Legitimate Interest

We may collect and process data in pursuant of our Legitimate Interest as a business, for the following purposes:

- To fulfil our contractual obligations to our customers, either paid, complimentary or free trial services and products
- For general administration tasks such as billing and notifying customers of renewals due, trials expiring and accounts that have lapsed
- To make contact with free trial and complimentary users, to market the paid for versions
- To be able to provide customer support
- To comply with legal and regulatory obligations
- Ongoing analysis to inform the development of our business and strategy for growth
- Ongoing analysis to inform our development strategy, with a view to improving our products
- To ensure security of data and access to products is always secure

What data do we collect and how do we use it?

Customer Data (Organisations and Individuals)	<p>Purposes: account name, billing, contractual requirements, renewals, account management and customer support.</p> <ul style="list-style-type: none">• Main contact name• Organisational name• Address details• Phone number• Email address• Number of employees and students• Product/ service usage statistics
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Staff Data	<p>Purposes: set-up of services and user support (product update newsletters).</p> <ul style="list-style-type: none"> • Title, firstname and surname • Address details • Email address • Job Title • Products/ services signed up for including any transaction costs • Training programmes signed up for including any transaction costs • Events attended including any transaction costs • Product/ service usage data <p>Purpose: research & development</p> <ul style="list-style-type: none"> • Job role/ title • Data collected through user surveys • Products/ services signed up for including any transaction costs • Training programmes signed up for including any transaction costs • Events attended including any transaction costs • Product/ service usage data <p>Purposes: Marketing (newsletter updates, follow-up to trial sign ups and promotional campaigns)</p> <ul style="list-style-type: none"> • Title, firstname and surname • Email address • Job role/ title • Products/ services signed up for including any transaction costs • Training programmes signed up for including any transaction costs • Events attended including any transaction costs
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	Professional Development/ Training Programmes <ul style="list-style-type: none"> ○ Title, firstname and surname ○ Email address ○ Job role/ title ○ Training programmes signed up for including any transaction costs ○ Assignments/ tests submitted
Student Data	<p>Purposes: set-up of services and user support</p> <ul style="list-style-type: none"> ● Username of student (can be non identifiable) ● Their school ● Product/ service usage data <p>Purpose: research & development</p> <ul style="list-style-type: none"> ● Product/ service usage data

Who do we share your data with

As TechEdology LLC is a wholly owned subsidiary of TechEdology Ltd, data is shared between TechEdology Ltd and TechEdology LLC for operational, administrative and legal purposes.

We do not knowingly share or sell user's personal data to external 3rd parties.

Partner organisations we share data with:

Company	Purpose
Giant Planet Ltd (Co Publisher for Rainforest Coding)	Only customer organisation data is shared with Giant Planet Ltd. for accounting and legal purposes.. No Staff or Student data is shared.

Plus your data will be shared with specific 3rd party processors that are;

- Contracted to enable us to carry out our obligations arising from the terms and conditions entered into with our customers.
- To assist with business processes such as accounting services and customer support.
- Providing marketing, business development and event services

Finally we may be asked to disclose your personal data to competent law enforcement and regulatory bodies.

Our third party processors:

Company	Purpose
Intuit Inc.	Accounting software services.
Zoho	Customer relationship management, survey management, contract management, data management between systems and bulk email broadcasting platform.
SendOwl	Software licence key delivery and management platform.
SOS Inventory	Stock management, sales order processing and delivery system for licence keys.
Amazon Web services	Web hosting, database and user management services.
PayPal	Payment Processing Gateway.

Zapier	Automated transfer of data between different online services, for administration purposes.
Event venues (varies)	Dietary requirements for delegates will be passed to the event venue for catering purposes. Any access arrangements required by delegates with disabilities attending an event will be sent to the event venue.
Drip	Email communication - bulk and automation.
TypeForm	Data Collection.
Trust Pilot	Collection of user reviews.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect and store.

All data is encrypted at rest and in transit using industry standards.

How do we your store data and for how long

Data is primarily held on secure servers within the European Economic Area (EEA). Where data might be stored in the United States or other regions by our third party processors, this is under EU model clauses.

For Inspiration RD users based in North America, Central America and South America, user files are stored in the United States. For all other users, their files are stored in the European Economic Area (EEA).

For Rainforest Coding, data is held on secure servers within the European Economic Area (EEA).

We also store data in files using the Google Drive cloud storage service and Amazon S3.

We will only keep data whilst we have a legitimate reason to. Otherwise the data will be deleted.

You have the option to unsubscribe at any time to marketing communications.

We do reserve the right to retain and use personal data where required to comply with legal obligations, to resolve disputes, and/ or to enforce our terms and conditions.

Cookie Policy

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. We will not store personal data.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and to improve our website by tailoring it according to customer needs.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. However this may prevent you from taking full advantage of the website.

Controlling your personal information

The GDPR provides the following rights for individuals whose personal data is processed:

1. The right to be informed
2. The right of access
3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object to processing
8. Rights in relation to automated decision making and profiling. (We do not carry out automated decision making and profiling)

To request an amendment or deletion of information relating to you or your organisation, simply email or write to us using the contact details provided in the 'How to contact us' heading below, instructing us on the data that needs to be amended.

We will then immediately amend or delete your personal data unless there is a legal reason why we need to keep your personal data. In that circumstance we will let you know and destroy your personal information as soon as we are legally entitled to do so.

On a regular basis we send product update news via email. All recipients have the right to opt out or unsubscribe from this communication by clicking on the unsubscribe link. Alternatively recipients can email us to opt out of receiving further newsletters.

Right to lodge a complaint with the Supervising Authority

If you have any concerns or complaints about how we use your personal data we hope you will alert us to these directly (see the Contact information below). In any event you are entitled to complain to the Information Commissioner's Office (ICO) which is the supervisory authority in the UK. Their contact details and the procedure can be found at www.ico.gov.uk